Download Installation Package

[Website screenshot showing Jabber installation instructions]

Download ‘JabberUCD-Windows.11.6.3.zip’ from the UC Davis Jabber portal
Installation Process

Extract zip files

Two files are contained in the installation package (.bat and .msi) – these files must be extracted to the same location, such as your desktop.
Run the .bat file

Double-click the file titled ‘Launch to Install Jabber.bat’. A command window will pop up and the Jabber installation menu will begin. You may need administrator privileges to proceed with the install.
Correct vs Incorrect login prompts

If Jabber was properly installed, you will see a login prompt referencing phone or IM services. If Jabber was not properly installed, you may see dialogue referencing WebEx Instant Messaging.